

KNOW BEFORE YOU GO

Minneapolis Convention Center (MCC) & City of Minneapolis Safety Information



SAFETY AT THE MCC

While visiting and attending an event at the MCC, we'd like to share some safety reminders.

If you need emergency assistance or want to report suspicious activity during your visit, you can contact our **Command Center at 612-335-6040**. We encourage guests to save this number in their cell phone.

Security escorts are available to the 3rd Avenue and Plaza parking ramps. Contact our Command Center for service.

If you see suspicious activity, report to the Command Center and remember the "5 W's"



WHO
did you see



WHAT
did you see



WHEN
you saw it



WHERE
it occurred



WHY
it's suspicious



PUT YOUR JUNK IN YOUR TRUNK

Protect yourself from vehicle break-ins. Get in the habit of keeping all your belongings in the trunk of your car. Never leave your items in plain view and always lock your doors.



SKYWAY SYSTEM

The MCC is accessible through the skyway system from multiple nearby hotels and parking ramps. The skyway also connects visitors to popular restaurants, shopping destinations and attractions.

View the [Meet Minneapolis Skyway Guide](#)
View the [Skyway My Way Map](#)
View the [MPLS Parking Skyway Connection Map](#)



LOST & FOUND

All items found or turned in are uploaded to our [Lost & Found System](#).



MINNEAPOLIS TRANSPORTATION

TEXT 612-900-0411 to report suspicious or threatening behavior or anything else Metro Transit Police should know about so they can send help. Call 9-1-1 to report a crime. Ride for free to and from the Minneapolis Convention Center: **Free Ride Buses - Metro Transit**

Metro Transit Light Rail offers regular transit service between the airport, Downtown Minneapolis, Downtown St. Paul and Mall of America. The nearest MCC stop is the Nicollet Mall Station at 35 South Fifth Street: Metro Transit Light Rail [Blue Line Map](#) & [Green Line Map](#)



HEALTHCARE

If you have any medical care needs, the **HCMC Downtown Campus Clinic** is a 484 bed hospital, Level I Adult & Pediatric Trauma Center and Clinic & Specialty Center. Located at 730 8th Street, Minneapolis, MN 55415; phone number 612-873-3000.

The closest minute clinic is the **CVS Minute Clinic** located at 900 Nicollet Mall, Minneapolis, MN 55403; phone number 866-389-2727.



MINNEAPOLIS SAFETY

Call 911 for life safety emergencies requiring police, fire, or EMS

Call MPD Tips Line 612-692-TIPS (8477) to report suspicious activity not requiring an immediate response

Call 311 for non-emergency City information. Mon-Fri 7am-7pm

Look for **Downtown Improvement District (DID) Ambassadors** if you need help or assistance while exploring downtown Minneapolis, using our public streets and transportation or navigating our skyways. The Ambassadors can answer questions, give directions, and help with security issues. Look for winter blue jackets or neon-lime summer shirts, all with the DID logo.



> QUESTIONS?



MCCCommandCenter@minneapolismn.gov



612-335-6040